

Terms & Conditions for Play & Learn classes year 2020-21

Gymboree opening times

Gymboree is open for Play & Learn classes from the 1st of September 2020 to the 26th of June 2021. There are no classes for 2 weeks over the Christmas and new year period and on public holidays: Thursday 10th of September (Jeûne Genevois), Friday 2nd to Monday 5th of April (Easter weekend), Thursday 13th of May (Assumption) and Monday 24th of May (Pentecost).

Regular enrolment: 12 & 24 weeks and Annual inscription

The enrolment is for one class per week over 12 or 24 weeks between the 1st of September 2020 and the 26th of June 2021 or for the whole period (Annual inscription) except when Gymboree is closed (these dates are not billed).

Flexible enrolment: 6 & 10 class pass

For complete flexibility the 6 class pass is valid for any 6 Play & Learn classes over a period of 3 months (or until the 6 classes are taken) from the date of purchase. The 10 class pass is valid for any 10 Play & Learn classes over a period of 10 months (or until the 10 classes are taken) from the date of purchase. To attend class you must book your place at least 24 hrs in advance by email or phone or through the form on our website.

Registration fee

There is a unique registration fee of CHF 100.00 valid for all siblings of the same family, for life and at participating international locations. This fee defrays the cost of processing membership paperwork and allows you two free classes at another Gymboree as well as a 10% discount on our birthday parties for children aged 1 to 5 (incl.) years. Registration fees will not be charged to re-enrolling members of families transferring from another Gymboree location.

Discounts

Discounts are per child, are not cumulative and are on the lesser amount:

10% off for new members when you sign up on the day of your free preview class

10% discount on a back to back enrolment (the first class on the new enrolment follows the week after the end of the previous enrolment)

30 % off a second class per week for the same child and during the same period

20% discount on a second child enrolling for the same period as a first child

Refunds

We give refunds on the regular enrolment (12 and 24 weeks and the annual inscription). You need to provide us with 2 week's written notice. No refund is given on the class passes or on the membership fee. Any bank fees are at the charge of the customer.

Missed classes

Any missed classes can be made-up during the enrolment period by coming to any other age appropriate class when there is space. No extensions will be made to an enrolment for missed classes due to illness, holidays or any other reason.

Play times

During the validity of your enrolment your child and any sibling under the age of 5 years old have unlimited access to our play times. This is a time for children and parents to explore our unique play equipment.

Socks on the play floor

For hygiene reasons adults must wear socks on the play floor. Please bring a pair with you. Children should ideally be barefoot as their toes are needed for balance and grip.

Sickness

We do not accept sick children in class. For the consideration of all, please do not bring a sick child to class. If your child is not feeling well, please book in for a make-up class.

Siblings

Babies under the age of 6 months can be brought to class with an enrolled sibling but must be in a baby carrier or a baby chair. For safety reasons and so you and your child can fully enjoy this special time together, non-enrolled siblings over the age of 6 months cannot be brought to class, please ask about our family classes

Parent liability

Parents accept the responsibility for assuring that each child is at all times accompanied and supervised by at least one adult.

Parent participation

Gymboree Play & Music classes follow a structured form and are designed to enhance your child's physical, cognitive as well as social and emotional development. To maximize the benefits, we ask all parents to follow the teacher's lead and encourage their child to participate in the class activities. Parents are important role models and children are more motivated when supported by someone they trust who celebrates their achievements.

Pictures

You are allowed to take pictures and films of your child at Gymboree however please do not take pictures or films or any other child or adult without their permission.

Privacy

Gymboree values you as a customer and respects your privacy. We will not sell, share or rent your personally identifiable information to any third party.